



Valued Patients,

We hope you and your family are in good health. Our world has been through a lot over the last few months. Many are looking forward to resuming normal routines with a renewed sense of community and safety. As the government officials have lifted mandated closures or limitations on the practice of dentistry, **we are open with an abundance of enthusiasm and caution.**

One thing that has remained steady in our office throughout this entire experience is our commitment to overall health and wellness. **We know prevention and treatment of dental disease has a positive impact on your overall health.** Additionally, our commitment to infection control is unwavering. We have continued to clean and disinfect our office regularly. We are continuously monitoring and reviewing ADA, CDC and local governing boards recommendations on safety.

Considering official and credible recommendations, we have added some additional steps to ensure the delivery of dental care in a safe and low risk environment.

- **Symptomatic patients (fever, cough, difficulty breathing, chills) or patients who have been exposure to someone with COVID-19 or are concerned they are high risk are asked to please reschedule appointments.**
- All patients will be **asked to wait in their vehicle or outside of the office** until appointment time to minimize the number of people in the reception areas.
- Upon arrival and confirmation of appointment, all patients will be **pre-screened for COVID-19 exposure** and will have their temperature taken. **Temperatures equal to or greater than 100 degrees F will be asked to reschedule.**
- Guests of patients will **not be allowed in treatment rooms.**
- Guests of patients will be asked to wait outside of the office – **NO gathering in the reception areas will be permitted**
- Patients will be asked to wash their hands, face and will be **asked to use a pre-procedural mouth rinse prior to treatment.**
- At the completion of the dental appointment, please refrain from leaning on or touching any countertop areas and to respect social distancing.
- Please be prepared to pay with credit or debit cards. **Prepayment over the phone is encouraged but not required**
- An enhanced PPE fee is being assessed to dental appointments to cover increased costs associated with PPE and extra time recommendations for patient flow and safety. Please allow extra time for your appointment.
- If you have a personal face covering, please wear it to your appointment.

We are confident we will continue to learn and adjust of delivery of care model over the next few months. Our entire team appreciates your patience and kindness as we adapt to the new environment.

We look forward to seeing you and helping you remain in the best of health. Dental care is an essential aspect of overall wellness. We encourage you to seek care if you are feeling well and safe. **Reservation and keeping of appointment times is critical as failure to keep appointments can result in long delays to reappoint.** Contact us today if you have questions or need to schedule/confirm your upcoming appointment. We are here to help and look forward to seeing you soon.

In Good Health,

Your Dental Team